

Digital satellite antenna with control panel

MobilSat⁺



User's Manual

Models: MSP-S / MSP-C

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1. Introduction

Thank you for purchasing a MobilSat product. Thanks to the automatic pointing system MobilSat⁺ you will appreciate without any difficulty your preferred TV programs, even when relaxing in your caravan.

For installation instructions we issue a dedicated manual, the Installation Manual, where are described all needed steps to install the system in the right way.

1.1. Usage

MobilSat⁺ has been developed to be used in trailers and caravans when the vehicle is parked it is able to automatically point the antenna to the desired geostationary Europe dedicated satellite. Power supply line must be realized following the law requirements and must assure a nominal voltage of 12V.

It is forbidden any other use except those specified in this manual.

During installation and normal use it is necessary to adopt the following indications:

- The installation must be executed only by qualified personnel.
- The system must be mounted only to vehicle's roofs able to offer an adequate resistance, rigidity and stability.
- It is not allowed to modify any part of the system, taking away any component or inserting others.
- It is not allowed the usage of not original antennas and/or LNBS.
- MobilSat⁺ does not need maintenance. If necessary, all maintenance operation must be performed only by qualified personnel.
- In case of doubts, refer to the supplier or to a qualified centre

For correct operations, please take care to have a “free view toward South”, because the most of TV satellites that covers central Europe are positioned in South direction. If there's an obstacle (building, mountain, tree, etc) between the caravan and the South line, it will be not possible for the system to receive correctly to the satellite signal.

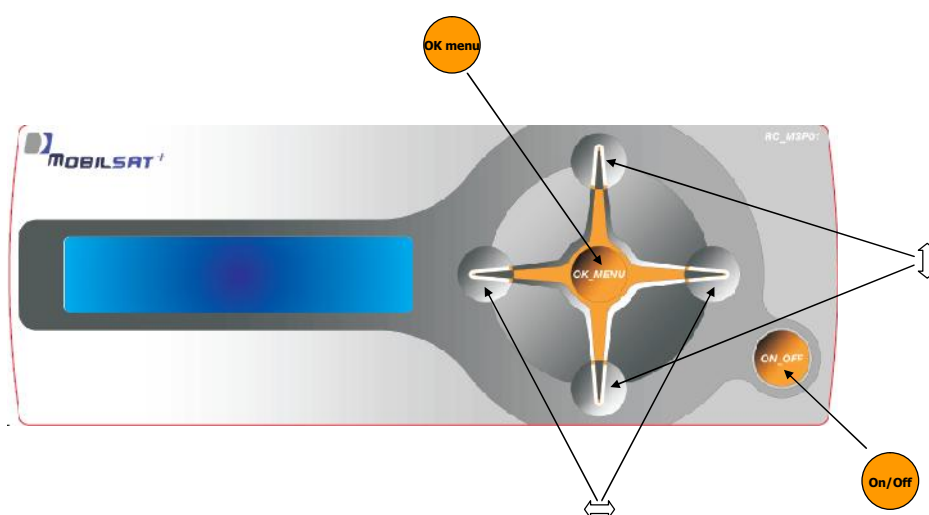
1.2. General notes

General notes regarding the usage of the system:

- Base operations have been developed in such a way that power on and satellite search will be performed simply switching on the unit.
- The system manages three satellites. Default configuration consist of Hot Bird , Astra 1 and Atlantic Bird 3. In case you need another satellite (the complete list is available in Chap. 3.1) please contact the installation personnel.
- The system automatically saves the last used satellite and the geographical sector setting, if selected.
- It is possible to interrupt in any moment the automatic satellite search function, simply pressing any key of the Control Panel.
- System goes automatically in stand-by 5 minutes after having pressed the last key. To exit the stand-by status press any key. During stand-by phase the typical system absorption is only 5mA.
- System beeper issues three different signals;
 - A “low” signal issued for three seconds, at the end of the automatic satellite search function
 - A “high” signal, issued during the closing procedure of the antenna. This signal will be stopped only when the antenna is completely closed
 - A “short” signal every time a Control Panel key is pressed

1.3. The Control Panel

All the functions of the system are controlled via the Control Panel, displayed in the following picture:



2. Base functions

In this chapter are described all the “base” operations, needed to operate the system most of the times. **Normally, to power on the system and to receive a correct satellite signal, the only thing to do is to press the ON/OFF key.**

2.1. Power on and automatic satellite search

1. **Press ON/OFF key;** the antenna moves automatically to the point where was positioned the last time when the system was witched off.

At this point there are two possibilities:

- A. Signal received correctly. If at the end of the positioning procedure a correct signal is received – the vehicle has not been moved - the beeper issues a 3 seconds tone and the display shows the following indications:

SATELLITE FOUND < Sat name >

The system is ready to be used. No other operation must be performed. Enjoy your TV programs, within 5 minutes the system will automatically switch to stand-by status

- B. Signal NOT received correctly. If in the last position no signal is received – this means that the vehicle has been moved – at the end of the positioning phase the display will show the following indications

SAT NOT FOUND AUTOM SEARCH

Without pressing any key, after a 2 seconds pause the system starts automatically the search procedure for the given satellite. If a correct signal is found, the beeper issues a 3 seconds tone and the display shows the following indications:

SATELLITE FOUND < Sat name >

Now the system is ready to be used. No other operation must be performed. Enjoy your TV programs, within 5 minutes the system will automatically switch to stand-by status.

2.2. Antenna closing

Antenna closing procedure can be activated in two ways::

1. Automatically, switching on the vehicle's engine: if the dedicated yellow cable has been connected to the vehicle's board, switching on the engine the antenna will be automatically closed.
2. Manually, pressing the ON/OFF key.

During the closing procedure, the display will show the following indications:

ANTENNA CLOSING

The beeper issues a “high” tone for the entire procedure and will stop only when the antenna will be completely closed. At the end of the procedure the display will be switched off.

3. Advanced functions

3.1. Satellite selection

The system manages three different satellites, selected by the installation personnel from a list of 16 satellites:

ATLANTIC BIRD 1	EURO BIRD 9
ATLANTIC BIRD 2	EUTELSAT W2
ATLANTIC BIRD 3	EUTELSAT W3A
ASTRA 1	HISPASAT 1
ASTRA 2	HOT BIRD
ASTRA 3	SIRIUS 4
EURO BIRD 2	THOR 2
EURO BIRD 3	THOR 3

The three satellites normally set in factory are Hot Bird 8, Astra 1 and Atlantic Bird 3. For any other need, please ask your installator.

If the automatic search function did not find a good signal, or if you want to change the selected satellite, when the display shows the following information:

SAT NOT FOUND NO SIGNAL

1. **Press UP/DOWN keys:** the Satellite Selection function will be activated. The display will show;

SAT SEARCH < Sat name >

2. **Press RIGHT/LEFT keys:** the other two satellites present in the user's list are displayed. Select the desired one.
3. **Press OK:** the automatic search function for the selected satellite will be activated. The display will show:

ANTENNA MOVING < Sat2 name >

If the search procedure will find a correct signal for the new satellite, the beeper issues a 3 seconds tone and the display will show:

SAT FOUND
 < Sat2 name >

Now the system is ready to be used. No other operation must be performed. Enjoy your TV programs. Within 5 minutes the system will automatically switch to stand-by status.

If the procedure will NOT find a good signal, the system will go back to the Sat Search Menu.

3.2. Manual positioning (“SKEW” setting)

Thanks to the new advanced technologies, the area where it's possible to receive correctly a satellite signal is increasing more and more. All Europe dedicated TV satellites obviously point their signals over Central Europe. When the receiver – your caravan – is outside this area, the antenna looks at the satellite by side, from a certain “angle”. This effect is called “skew” or “polarization” and affects the receivers located in several countries: Portugal, South Spain, Morocco, Greece, Turkey and Canary Islands

Normally the satellite system is able to compensate this effect without problems, but in some cases a manual LNB re-positioning is needed; in practical terms, the LNB must be rotated by some degrees.

In the following table are displayed the necessary corrections of the SKEW effect, for some European countries (approximated values)

Zone	Astra I	Hotbird
South Spain	+15°	+10°
Portugal	+25°	+15°
Morocco, Gibilterra	+20°	+20°
Canary Islands	+35°	+25°
Greece	-12°	-20°
Turkey, West Russia	-15°	-17°
Other countries	0°	0°

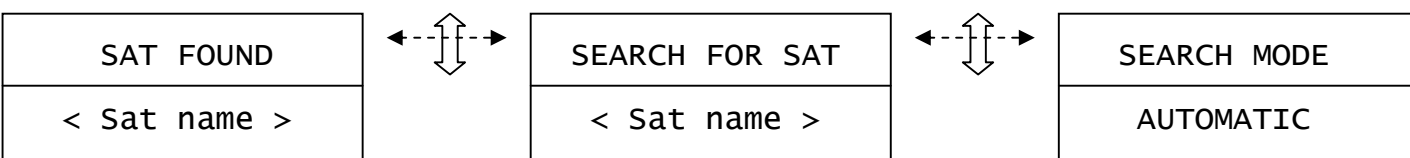
For positive values it is necessary to rotate the LNB CLOCKWISE, using the “zero” indication on the LNB support as reference. For negative values the arm must be rotated COUNTERCLOCKWISE. As displayed in the following pictures, to perform this operation unscrew with an 3mm Allen wrench the two screws that fix LNB and rotate the LNB until the desired value is displayed in the hollow of the upper plate.



In some cases corrections lower than 15° can be avoided, if the signal has already a good quality without manual re-positioning.

For manual antenna positioning it is necessary that satellite receiver and TV set are switched on, in order to evaluate correctly the signal quality.

To activate manual positioning, go to SEARCH FOR SAT menu (see Menu Tree chapter) and press UP/DOWN keys to activate SEARCH MODE menu.



In the SEARCH MODE menu:

1. **Press RIGHT/LEFT keys**: the manual positioning feature is selected
2. **Press OK**: Manual positioning will be activated
3. **Press UP key** to raise antenna
4. **Press DOWN key** to lower antenna
5. **Press RIGHT key** to move the antenna clockwise
6. **Press LEFT key** to move the antenna counter-clockwise
7. During the positioning procedure verify on the satellite receiver and on the TV set the signal presence, trying to maximize signal intensity.
8. **Press OK** to stop manual positioning. If the system detects a good signal it will go automatically to the SAT FOUND menu. If no signal is detected the system will activate again the SEARCH FOR SAT menu.

3.3. Sector setting

1. Go to SEARCH MODE menu (see Tree Menu chapter) and select AUTOMATIC
2. **Press OK**: automatic search is selected.
3. **Press RIGHT/LEFT keys** to select one of the following items:
 - **ALL SECTORS**
 - **NORTH EUROPE**
 - **CENTER EUROPE**
 - **SOUTH EUROPE**
4. **Press OK** to terminate selection. The SEARCH FOR SAT menu is activated.

5. Failures or errors

If during normal operations the system detects an error, the beeper issues a special tone (5 times) and shows on the display the anomaly found.

In the following table are displayed the most common failures/errors and the related solutions, if applicable.

Failure	Possible solution
The system does not power up	<ul style="list-style-type: none"> ▪ Check the fuse on the power line. ▪ Check that all cables are correctly plugged in
The antenna performs the automatic satellite search but the TV does not display any signal	<ul style="list-style-type: none"> ▪ Check that the direction toward South is free from obstacles (building, mountains, trees, ...) ▪ Check that in your location it is not necessary to compensate the SKEW angle ▪ Check if you are in the area covered by the selected satellite ▪ Check that all cables are correctly plugged
Display shows "SYSTEM FAULT" "MECHANICS LOCK"	<ul style="list-style-type: none"> ▪ Check the presence of obstacles (tree branches, luggage) in the antenna rotation area. If the rotation area is free, contact your installer
Display shows "SYSTEM FAULT" "LOW BATTERY"	<ul style="list-style-type: none"> ▪ Check the battery voltage ▪ Check the power line for electrical leakage
Display shows "SYSTEM FAULT" "ELECTRONICS"	<ul style="list-style-type: none"> ▪ Contact your installer

7. References



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